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General Information

Michelle Burr, Property Manager: michelle.burr@goodwintx.com

214-445-2729

Customer Service: 800-900-9120

Rules & Regulations ACC Application Form Online Payment Setup Homeowner Portal Demo Pages

www .timberviewestateswest.com

<u>www.goodwintx.com</u> - select Timberview Estates West from dropdown menu on home page

TVEW

Timberview Estates West HOA www.timberviewestateswest.com



Architectural Control Committee Guidelines

Refer to Article 8 of the TEW HOA covenants for guidelines -The Covenants can be found on the web site www.timberviewestateswest.com under "documents"

- 1. Fences- 6 feet wood stained in wood tone-do not need approval of the ACC- they do require a city permit if replacing the poles
 - Fences over 6 feet- require approval of the ACC.
 - All fence sides facing a street should have the poles to the inside of the yard with the smooth side (good side) of the fence facing the street.
- 2. Sheds 3 feet from the fence and 5 feet from the house or other structure. (city code)
 - Sheds must be placed so they cannot be seen from the street front or side view if the home is on a corner.
 - Maximum height 8 feet
- 3. Detached addition e.g. a detached arbor 5 feet from the fence or house minimum (city code)
- 4. Patio cover or attached structure
 - Structures cannot extend beyond the sides of the home
- 5. Boats, trailers, RV they can be parked at a home no more than 2 nights and 3 days- these are personal use items
 - Commercial trucks and trailers are not allowed overnight unless they are at the home for construction
- 6. The exterior paint color of the home is to remain a neutral color, e.g. white, black, all shades of brown, forest green (no bright greens), rust,
- 7. Roof replacement requires ACC approval even if the shingle color is not changing.

For further clarification please refer to the Promulgated Rules document.

Code enforcement-

For problems identified prior to 9/1/2010. A courtesy letter is sent first identifying the problem with a notice stating that if a future letter is sent identifying the same problem there is a \$25 fi ne. Third letters and thereafter will receive a \$50 fine. Failure to correct the problem or present a resolution approved by the HOA Board after the fourth fine letter (fifth letter counting the warning) will result in the HOA taking legal action to enforce the declaration that includes (but is not limited to) a foreclosure action against the property containing the violation.

Effective 9/1/2010 any new problems (problems that receive a first warning letter) will be handled Per the TEW HOA Fining Policy.

TIMBERVIEW HOMEOWNERS ASSOCIATION, INC.

C/o Goodwin Harrison Management 2425 N Central Expressway, Ste 101 Richardson, TX 75080 1-800-900-9120 www.goodwinmanagement.com

TIMBERVIEW HOMEOWNERS ASSOCIATION, INC. ACC APPLICATION

Property Modification Approval Request Form

As each of us bought our property in Timberview Estates Homeowners Association, we agreed by our signatures to abide by the Declaration of Covenants. Conditions and Restrictions (a.k.a. CCRs or Deed Restrictions). The Deed Restrictions protect our property values by keeping the

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comm	unity a	highly o	desirable plac	e to live. ACC (Architec	tura	Control Committee) approval must be o	btained prior to the start of your project. To				
avoid	delay,	make yo	our request as	s complete as possible a	and	type or print legibly. You will also be requ	ired to supply a drawing of work to be				
done.	Incom	plete red	quests will be	returned for additional i	nfor	mation. Incorrect information or changes	made after approval invalidates approval.				
The go	oal of t	he ACC	is to assure t	that all changes to our p	rope	erties conform to the appropriate Deed R	estrictions. Thank you for your				
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	ne(s)										
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Add	ress										
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	. ,										
ABOU	T THE	PROJE	CT								
Proposed start date Proposed completion date											
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			etch/drawing			- 77					
_	ension			<u>′</u>	Dist	tance from fences and easements					
Cole	ors				Sha	ipe					
Mate	erials										
Build	der										
Othe	er (spe	cify)									
			de nlan view	and elevation drawings	(to s	scale) plus any other supporting docume	nts indicating project's location and its				
				hbors, construction, eas		,	the maleating projects location and to				
			REMENTS	110010, 0011011 0011011, 0010		5.110, 0.101					
Yes	No	N/A	KEWEITTO								
100	140	14/71	I/Me hav	e read the annronriate	Doc	ed Restrictions and understand the requ	uirements				
			i/vve nav	e read the appropriate	Dec	to restrictions and understand the requ	unements				
			I/We have	ner's							
-											
This project will require a fence removal (if yes, inform Association Manager) Completed project will be visible from the street Check any that apply: Corner lot											
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		l	,	eady started/completed							
Hom	eowne	ers Sign	ature			Date					
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		Signat	ure constitute	s permission for ACC m	nemb	pers to inspect property and agreement to	o abide by ACC's decision.				
Fax. E	mail.	_		•		uments, drawings, photographs, etc. to:					
		Estates		3		3-71					
			n Manageme	ent							
			vay, Suite 130								
	TX 75		,	-							
. 10110,	1////	,,,,		For additional		Email completed application to	1				

information email or michelle.burr@goodwin.tx.com call: Customer Service at 1-800-900-9120



Online Payment Instructions

To view account balance information and make online payments visit www.goodwintx.com. select your association from the drop down list on the bottom left hand side, and select "go" to open your community's homepage. Select the blue "Owner Login" button on the left of the screen to be taken to the residential login portal.

**if you are a first time user, select "Don't have an account? Click here to set one up." on the bottom of the screen and follow the prompts. You will need your account number to create an account, please email info@assnsvcs.com if you need this information. If you are a returning owner enter your login credentials and select "Log In".

Once you have logged into your account, your information is listed on the left side of the screen and your community information and contact forms listed on the right side. Tabs located on the top are to view more detailed information.

Information Account Detail e-Payment User Profile

Pay With Your Checking Account!

IMPORTANT!!! To sign up for automatic draft ("ACH") of your assessments, click on the green button with the+ symbol and enter your bank information.

Notice about ACH: I hereby authorize the management company, to initiate electronic debit entries or effect a charge by any other commercially accepted practice to my/our bank account indicated at the financial institution identified in this authorization. I/we authorize and request said financial institution to honor the debit entries initiated by the management company on behalf of my/our account.

I/We acknowledge that the origination of ACH transactions to my/our account must comply with the provisions of United States law and the terms and conditions available on this site. By selecting the "ADD" button and the subsequent "OK" button, I acknowledge that I have read and agree to all the terms and conditions for ACH debit transactions.

The debit will occur on or about the 5th day of the month or on 1he first business day following the 5th of the month. This authorization shall remain in full force and effect until I notify you of its termination in such time and in such manner as to afford you a reasonable opportunity to act on it.

Disclaimer: ACH payments setup after the last day of the month will not take effect until the following payment cycle. Owner consent is required to withdraw any outstanding balance or additional fun'!5, Please email questions or concerns to info@assnsvcs.com

Add___Credit Pay **eC** Check Pay Help

Account Detail - Real time account balance information

E-payments - Online payment option s:

<u>To Setup Automatic Draft (ACH)</u>: Select the green +Add button on the bottom left located under thee-Payment tab, click ok to the accept message and enter your banking information. Select save to ensure your information has been retained in our system.

To modify your current ACH information hit delete to clear the current information and reenter. Please be sure to hit save when you are done.

**NOTE: Your first draft will take place on or about the 5th of the following assessment period.

To Cancel Automatic Draft (ACH): Simply hit delete and then ok.

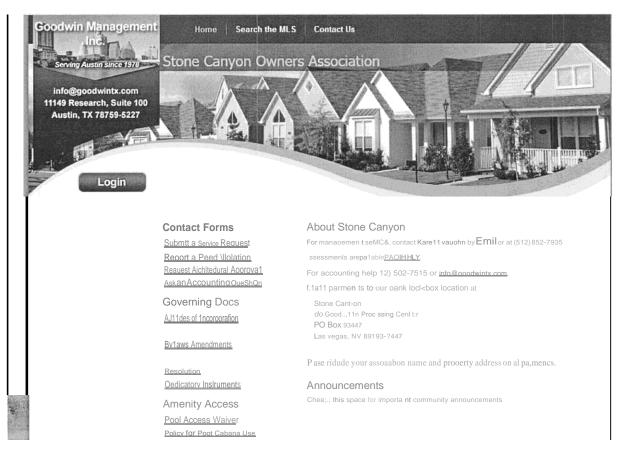
To Pay by Credit Card or E-Check: you will simply select the corresponding icon. After selecting your payment option you will redirected to the third party payment processor site. Please note credit pay and echeck payments are subject to a processing fee.

<u>User Profile</u> - Manage your email address and password

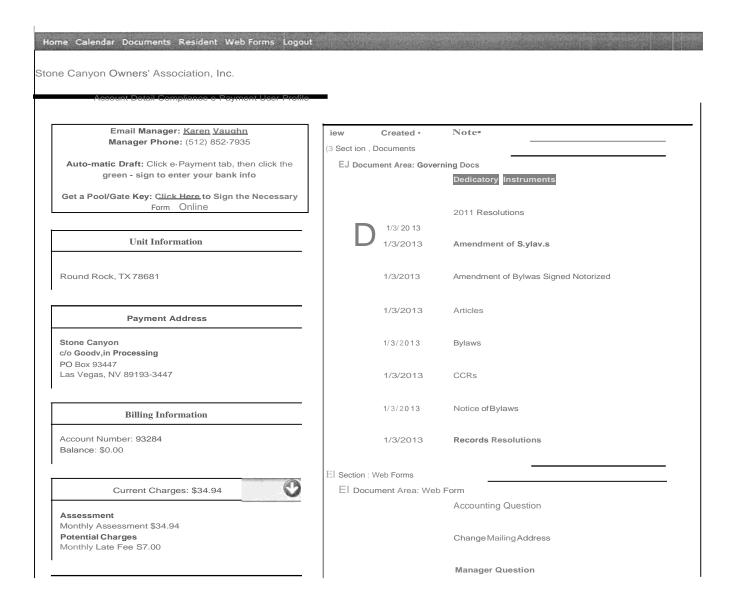
Public Landing Page - Most homeowners can conduct 100% of their business with the HOA here .

The landing page provides public access to governing/community documents, announcements and contact information for the community manager.

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Private Homepage - After authentication, a user is taken to the private homepage. The main thing the homeowner can do here is manage their account and pay online.



Account Detail Page

Home Calendar Documents Resident Web Forms Logout

Stone Canyon Owners' Association, Inc.

Date , Code	e	Amount	Balance	Check=	Memo
Pay	ment			ACH	0205150216.ach
2/1/2015 Asso	oessment	34,94	34	.94	Assessment
1/5/2015 Pa y	yment	-34.94	0,	,00 ACH	0 10 5 1 51 0 4 5 .a ch
1/1/2015 Ass	sessment	34.94	34	.94	Assessment
12/ 5/ 2014 Pay	yment	-34.94	0.	.00 ACH	1205141136.ach
12/ 1/ 2014 Asse	e.ssment	34.94	34	.94	Assessment
11/5/2014 Pay	yment	-34 .94		0.00 ACH	11 0 5 14 1 22 2 . a ch
11/1/2014 Asse	e.ssmant	34.94	34	.94	Assessment
10 / 6/ 2014 Pay	yment	· 34.94	0.	.00 ACH	1006140451.ach
10/1/ 2014 Ass	sessment	34.94	1 34	.94	Assessment

ePayment Landing Page -where you can set up ACH, pay by credit card, or pay by eCheck

About 30% of our homeowners pay by ACH and about 5% pay by eCheck or credit card

Home 'calendar Documents Residen Web Forms Logou

Stone Canyon Owners ' Association, Inc.

Information Account Detail compliance @ifflu(&ei@user Profile

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