

Timberview Estates West HOA
www.timberviewestateswest.com

Dear Timberview Estates West Residents:

Beginning December 1, 2011 Premier Communities Management Company has been retained to oversee the day-to day operations of the Homeowner Association under the direction of the Board of Directors. We feel strongly that this change in management will have a positive impact in the community.

As a leading community association management company in Texas, Premier will provide the leadership, resources and support services required to protect and enhance our property values. Premier's innovative technology solution provides a customized portal for residents to view and monitor all aspects of their individual account status and provides the vehicle to monitor every aspect of the community while providing the highest level of customer service possible. It is the goal of Premier to optimize Timberview Estates property values while maintaining an environment that provides the best possible quality of life to the residents. Premier is currently in the process of getting all of the documents and accounts for association merged into their systems to better serve us. We appreciate your patience while this transition takes place.

In the coming month you will receive your dues statement with your account status. Please note your new account number as well as the new remittance address. You may also make payments online by visiting www.premiercommunities.net. If you wish to speak with someone regarding your individual homeowner account, please contact Premier's customer service department at 877-378-2388.

We look forward to a new and exciting future for Timberview Estates West HOA, in the attached letter from Premier you will find additional detailed information about this management transition and the resident website. If you have any questions about this transition or any other items pertaining to your association please don't hesitate to contact the customer service department or your new association manager:

Carmen Reyes
creyes@premiercommunities.net
214-451-5470 Direct Line

Or Customer Service at 877-378-2388

Thank you in advance for your support,

Board of Directors,
Timberview Estates West